

## Lost Property

Recently it has come to our attention that the Police have changed their policy with regards to lost and found property. If property is found by the driver of a private hire vehicle, it shall be returned to their operator.

If property is found in a hackney carriage, then drivers should check the website for Hampshire Constabulary here: <https://www.hampshire.police.uk/ro/report/lp/lost-or-found-property/> According to this page the Police will accept the following articles from a public place (a hackney carriage is a public place):

- mobile phones
- MP3 players
- computers
- bicycles
- any other equipment with a serial number

If customers have lost articles in a hackney carriage they should also be diverted to the same website.

**Please note that the council do not accept lost property or operate a lost property service.**

If the vehicle can be identified by way of registration or plate number then customers can access the public register to get a contact address for the vehicle proprietor here:

[www.southampton.gov.uk/licregister](http://www.southampton.gov.uk/licregister)

*Southampton & Eastleigh Licensing Partnership*

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