

You can use this service if:

- You have difficulty using the bus
- There is no bus service running when you need to travel
- Getting to your medical appointment by car is difficult

How do I use this service?

The transport to hospital service can now be booked via text message or by email in addition to booking by phone, making the service easier and more convenient to book, particularly for those who are deaf or hard of hearing.

Before you can use the service you will need to register by phoning **023 8027 0088** or by emailing **a2bmedicaltransport@hotmail.co.uk**

Once you are registered, you can book by any of these methods:

- Sending an email to:
a2bmedicaltransport@hotmail.co.uk
- Sending a text message to **07894 684969**
- Calling **023 8027 0088**

Whichever way you decide to contact us, you will need to provide the following information in your message or over the phone:

- Name, address and telephone number
- Time and date of medical appointment/visit
- Name of hospital, medical centre or GP surgery you wish to visit
- If wheelchair access is required

Book a one-way or return journey in the same way

How much notice should I give?

You should provide as much as notice as possible, ideally two days prior to your appointment or visit. If you book your journey more than a month in advance, please telephone nearer to the day of travel to confirm your booking.

Hospital Car Service (Patient Transport Service)

It may be possible for you to use the Hospital Car Service free of charge. The doctor or consultant will be able to tell you if you are eligible for this service.

Useful Contacts

Traveline

Provides journey planning information on public transport services.

Tel: 0871 200 22 33 www.traveline.org.uk

This service is operated by A2B Express Travel, under contract to Eastleigh Borough Council

Eastleigh Borough Council, Eastleigh House,
Upper Market Street, Eastleigh, Hampshire, SO50 9YN
T: 023 8068 8280
W: www.eastleigh.gov.uk
E: direct@eastleigh.gov.uk

This information can be provided in alternative formats including large print, audio tape, Braille and other languages by calling 023 8068 8000, emailing direct@eastleigh.gov.uk or texting 07797 877001



Medical Transport Service

Hedge End, West End and Botley

Valid from January 2017

Tel: 023 8027 0088
www.eastleigh.gov.uk/meditransport

Hedge End, West End and Botley Medical Transport Service

The Hedge End, West End and Botley Medical Transport Service is a subsidised transport service supported by Eastleigh Borough Council. The service will collect you from your home and take you to any one of the listed hospitals, medical centres or GP surgeries and is available to you if you are a patient attending a medical appointment or visiting friends and relatives in hospital.

The service is available seven days a week and will try to accommodate wheelchair users; please notify the operator at the time of booking.

To use the service you must live in:

- Hedge End
- West End
- Botley
- Boorley Green

How much will the journey cost?

The following prices are based on a flat fare from any location in the service area.

Passengers attending appointments at the same hospital, medical centre or GP surgery at similar times, may be asked to share their journey with another passenger/s. If this occurs, the fare will be split proportionally between the passengers.

Hospital / Medical Centre / GP Surgery	Fare One way
Adelaide Centre	£14.00
Bitterne Park surgery, Thorold Road	£7.00
Bitterne Walk-in Centre	£7.00
Blackthorn Health Centre, Satchell Lane	£6.00
Botley Health Care Centre	£6.00
Brendon Care, Knightwood	£6.00
Chessel Practice, Bitterne	£7.00
Chessel Practice, Sholing	£7.00
Fareham Community Hospital	£12.00
Harefield Surgery, Exford Avenue	£6.30
Hazeleigh Medical Centre, Woolston	£7.70
Hedge End Medical Centre	£6.00
Hexagon Centre, Eastleigh (Medical appointments only)	£6.00
Josian Centre	£12.60
Lymington New Forest Hospital	£22.40
Optegra, Whiteley	£14.00
Midanbury Surgery	£6.00
Moorgreen & Countess Mountbatten Hospital	£6.00
Pilands Wood Community Centre	£8.40
Portswood Road Surgery	£7.00
Princess Anne Hospital	£14.00

Hospital / Medical Centre / GP Surgery	Fare One way
Sarum Road Hospital, Winchester	£14.00
Southampton General Hospital	£14.00
Spire Southampton	£14.00
St Clement's Surgery, Winchester	£14.00
Stokewood Surgery	£6.00
St.Luke's Surgery	£6.00
Sylvan Clinic	£12.00
The Hub, Eastleigh	£6.00
The Nuffield Hospital	£11.90
Thornhill Park Surgery, Thornhill Park Rd	£6.00
Townhill Surgery	£6.00
West End Road Surgery	£6.00
West End Surgery, Moorgreen Road	£6.00
Western Community Hospital	£14.00
White House Surgery, Weston Lane	£7.70
Woolston Lodge Surgery	£7.70
Wildern Sports Centre, Hedge End (appointments only)	£6.00
Queen Alexandra Hospital	£22.40
Romsey Hospital	£18.20
Royal Hampshire County Hospital, Winchester	£14.00
Royal South Hampshire Hospital	£12.60