

Registration service for births, deaths and marriages

When a death occurs it must be registered within five days, by the Registrar of Births and Deaths for the area in which it occurred.

We have listed below the names, addresses and contact numbers of registration offices for your assistance.

The registration service operates an appointment system; please telephone the appropriate office to book an appointment. You also need to check whether only you need to go along. It may be that someone other than you will need to give information for the death to be registered. If the death has been referred to the coroner, it cannot be registered until the registrar has received authority from the coroner to do so.

Local registrars of births, deaths and marriages

0845 603 5637
Registration Office
The Library, Swan Centre
Wells Place
Eastleigh SO50 5SF

0845 603 5637
winchester.registrars@hants.gov.uk
6 Station Hill
Winchester SO23 8TJ

023 8063 1422
Registration Office
6a Bugle Street
Southampton SO14 2LX

Memorials

The purchase of the Exclusive Right of burial to a grave space includes the right to erect a memorial at the head of the grave. Please note this is subject to the authority's memorial regulations included in the policy for erection of Memorials and Memorial Safety.

Memorials remain the responsibility of the grave owners. If we notice an unsafe memorial, we will endeavor to contact the grave owner to arrange repair. Should any visitors notice an unsafe memorial, please advise a member of staff or ring the office contact numbers as soon as possible.

All headstones/inscriptions are to be carried out by an *approved monumental mason*.

Approved monumental masons

The following is a list of Approved Monumental Masons whom have agreed to register with Eastleigh Borough Council, and have agreed to work in accordance with our code of working practice. This is based on recommendations set out by the National Association of Memorial Masons to ensure safe fixing methods are used.

This list is for your guidance only. You are advised to make your own enquiries before making a decision as to which company undertakes the work.

Any memorial mason wishing to be registered to work within the Borough should contact the Cemetery Service office to request an application form.

Eastleigh Borough Council			
List of registered and approved stonemasons			

Reg No.	Name	Address	Telephone No.
001	W.Cornish Ltd	35 Bridge Road Woolston Southampton SO19 7GP	023 80 440430 023 80 439585(Fax)
002	Lockerley Stone and Masonry Ltd	Unit 20 Home Farm Business Centre East Tytherley Road Lockerley Romsey SO51 0JT	01794 340101 01794 341555(Fax)
003	J.C.Langford and Sons	109 Wickham Road Fareham Hants PO16 7HZ	01329 232 935
005	Blackwell and Moody	Magdalen Masonry Works, Alresford Road Winchester Hants SO21 1HE	01962 852476 01962 841583(Fax)
008	Botley Stonecraft	Unit 9 Rowleys Yard Allington Lane Fair Oak Eastleigh SO50 7DD	02380 694862 789 555 07711 287371 botleystonecraft@aol.com
009	Allstone	178 Foundary Lane Shirley Southampton SO15 3LE	023 80 705 690 023 80 315143(Fax) allstone@yahoo.co.uk
010	Town & Country Memorials Ltd	Unit B Blackpool Business Park Blackbrook Road Fareham Hants	01329 237 100 Fax: 01329 828 500

		PO15 5DR	
011	Sussex Stone Masons	Terminus Road Littlehampton West Sussex BN17 5BU	01903 721567 01903 721597(Fax) ssm.letsco-operate.com
012	South Coast Memorials	Clapgate Workshop Broadcut Wallington Fareham PO16 8SS	01329 826 272 (Phone and Fax)
013	Jonathan Terry	Independent Funeral Directors 101 Peartree Road Bitterne Southampton SO19 7JJ	023 8043 4444 023 8042 1811(Fax)
14	Cullen Memorial Masons	6 Brookside Cottage Duck Lane Nether Wallop Stockbridge Hants SO20 8HD	01264 781522
15	RGR Memorislis	4 Wold Farm Park Broughton Road Old Northants NN6 9RH	01604 780044 01604 780046(Fax)
16	Haven Memorials	Unit 12 Barn Workshops Grove Farm The Street Crookham Village Fleet Hants GU21 5RX	01252 811691 01252 812821(Fax) admin@havenstone.co.uk
17	Abbey Memorials	Rawreth Industrial Estate Rawreth Lane Rayleigh Essex SS6 9RL	01268 782757 01268 782990(Fax)
18	Stonerite Memorials	Unit 21, Limberline Spur Portsmouth Hampshire PO1 5NA	02392 677 597 Mobile: 07876 334266 Fax: 0871 5227597 dennis@stonerite.co.uk
20	M.J.Sly Monumental Sculptor	Pelham Court London Road Marlborough Wilts SN8 2AG	01672 516 797 01672 511 703(fax) martin@mjsly.co.uk
23	Memorials of Distinction	The Memorial Works Southfields Road Dunstable Bedfordshire LU6 3EP	01582 249990 sales@memorialsofdistinction.co.uk www.memorialsofdistinction.co.uk
25	John Woolnough Memorial Design	6 Redbarn Lane Fareham Hants PO16 7UT	01329 220 710

26	Phoenix Marble and Granite Ltd	Collingwood Road West Moors Wimborne Dorset BH21 6QJ	01202 894110 01202 861710(fax)
28	Minster Stone Memorials Ltd	Old Road Pye Corner Wimborne Dorset BH21 1EJ	01202 883224 01202 883009(fax) sales@minstermemorials.co.uk
29	Stones the Monumental Masons	Newstead Road Westham Weymouth Dorset DT4 0DU	01305 784556(and fax) stonesmasonry@btconnect.com
30	Hoare Banks Stonemasons	19 Gloucester Road Bournemouth Dorset BH7 6DA	01202 397231
34	SPB Stoneworks	38 Brooksby Road Tilehurst Reading Berks RG31 6LY	01189 371827 01189 541054 (Fax) Mobile: 07971 881504 simonbeale@spbstoneworks.co.uk
35	James Long (Masons) Ltd	Timbrell Street Trowbridge Wiltshire BA14 8PN	01225 763074 01225 774654 (fax)
36	Alcrest M Ltd	11 Sparsholt Road Southampton Hants SO19 9NH	07702 432 505
37	A K Lander Ltd (H Swanson)	Unit 8/9 Heron Gate Trading Estate Paycocke Road Basildon, Essex SS14 3EU	01268 686 401 Fax: 01268 681 303 kellysh@aklander.co.uk
38	Stoneletters Workshop (Fergus Wessel)	Spring Cottage Green Lane Milton-Under-Wychwood OX7 6JY	07779 294 673 info@stoneletters.com www.stoneletters.com
39	The Art Memorial Co. Ltd (John R Knowles)	260 Bournemouth Road Parkstone Poole Dorset BH14 9AN	01202 804 180 Fax: 01202 738445 info@theartmemorialtd
40	Alver-stones Portsmouth Ltd (Robert Dowdell)	1a Alver Road Fratton Portsmouth PO1 5HW	02392 825 784 07805 546 617 rob@alverstones.co.uk
41	Spencer & Peyton Ltd	380 Worting Road Basingstoke Hants RG22 5DZ	01256 323 165 Fax: 01256 818 090 spencerandpeyton@btconnect.com

42	Vokes & Beck Marble & Granite Ltd	61 Bishopstoke Road Bishopstoke Eastleigh SO50 6BF	01962 884 455
43	Somerville Stone Ltd	199 Henderson Road Southsea Portsmouth PO4 9JF	02392 824457 info@somervillestone.co.uk www.somervillestone.com
44	Williams Monumental Company	Unit 4 Bessemer Close Ebblake Industrial Estate Verwood Dorset BH31 6AZ	01202 814487 www.williamsmonumental.co.uk
45	Rowland Brothers Ltd	229-305 Whitehorse Road West Croydon Surrey CR0 2HR	0800 0789 636 info@rowlandbrothers.com

Rights and options

The main requirements in England and Wales are that the death is certified by a doctor or coroner, registered with a Registrar of Births, Deaths & Marriages, and the body either buried or cremated.

- You do not have to have a funeral ceremony
- You do not have to use a religious minister
- You do not have to use a funeral director
- A ceremony does not have to take place in a crematorium or place of worship

There are more options concerning the content of a funeral ceremony and its duration than many people realise.

The majority of people choose to make their arrangements through a funeral director. However some people see 'do-it-yourself' funerals as more personal and less expensive. If this approach appeals, and you have time to research and prepare, contact us for guidance.

You can also get information from the Natural Death Centre. Some funeral directors are willing to help with such funerals.

A simple funeral

Most people would require the funeral director to provide the following services as a minimum:

- Make all necessary arrangements
- Provide appropriate staff

- Provide a suitable coffin
- Transfer the deceased from the place of death to the funeral director's premises
- Care for the deceased prior to the funeral
- Provide a hearse to the nearest cemetery or crematorium
- Arrange for burial or cremation as appropriate

Embalming, viewing of the deceased, or providing a limousine for mourners are optional extras.

Choosing a Funeral Director

Funeral directors will manage funeral arrangements and give advice and support. Check if the funeral director you choose belongs to a trade association. This requires them to provide full information about their services and prices.

These factors may influence your choice:

- Location of the firm's premises
- Range of services provided
- The way you are treated by the staff
- Cost
- Recommendation of those who have used the service
- Ownership (small family business or large firm)

List of local Funeral Directors

The following list is for information only. Individuals are advised to make their own independent enquiries.

A H Rogers & Sons
023 8061 2435
64 Market Street
Eastleigh, SO50 5RD

Co-operative Funeral Care
023 8065 3456
10 High Street
Eastleigh, O50 5LA

W G Bush
023 8061 2463
73 Leigh Road
Eastleigh, SO50 9DF

Ramalley House Funeral Directors
023 8025 2088
163 Hursley Road
Chandler's Ford, SO53 1JH

Paul Capper Ltd
023 8064 2929
Janet House
95 Leigh Road
Eastleigh, SO50 9DR

Nigel Guilder LTD
023 8026 2555 / 07952 475582
Nathan House
27 Hursley Road,
Chandlers Ford, SO53 2FS

Richard Steele and Partners
01962 862 333
Alderman House
12 – 14 City Road
Winchester, SO23 8SG

OR
Chesil House
01962 844 044
6 Chesil House
Winchester, SO23 0HU

Mark Johnston
023 8060 0502
Fax: 023 8069 5876
56 Sandy Lane
Fair Oak, SO50 8GB

Eastleigh Funeral Directors
023 8061 2444
Joseph House
14 Bishopstoke Road
Eastleigh, SO50 6AE

Bereavement advice lines

When a death occurs within the family it is hard to express feelings and emotions and yet these are most natural reactions. We do offer our support to all those in need, however if you would like further support, the following Advisors will be able to help:

Age Concern 019 6286 8545
Winchester

Age Concern 023 8078 3344
Southampton

Citizens Advice Bureau 023 8061 6046
Eastleigh

Citizens Advice Bureau 014 89796651
Hedge End

CRUSE Bereavement Care 023 8023 2500
Southampton Branch

Samaritans (24 hrs.) 023 8063 2888
Minicom 0847 7909192

Complaints

a) About the Service Provided by Eastleigh Borough Council

Please contact the Cemetery Office and if your complaint is then not resolved to your satisfaction it will be dealt with under the Authority's Official Complaints Procedure.

b) About the Service Provided by a Funeral Director

Most funerals are conducted well, but if you have a justified complaint, you should contact your funeral director. If you are not satisfied with the response, you can complain to whichever of the three trade associations listed below your funeral director belongs to:

- The National Association of Funeral Directors (NAFD)
- The National Society of Allied and Independent Funeral Directors (SAIF)

Please direct any complaints to either of the authorities listed above. Advice may also be obtained from your local trading standards department.

You can contact Cemetery Services by:

Telephone: 023 8068 8440
Fax: 023 8068 8382