

# Registration Service for Births, Deaths & Marriages

When a death occurs it must be registered within five days, by the Registrar of Births and Deaths for this area in which it occurred.

We have listed below the names, addresses and contact numbers of registration offices for your assistance.

The registration service operates an appointment system; please telephone the appropriate office to book an appointment. You also need to check whether only you need to go along. It may be that someone other than you will need to give information for the death to be registered. If the death has been referred to the coroner, it cannot be registered until the registrar has received authority from the coroner to do so.

## **Registrar of Births, Deaths and Marriages (Eastleigh)**

0845 603 5637  
Registration Office  
101 Leigh Road  
Eastleigh

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## **Registrar of Births, Deaths and Marriages (Winchester)**

0845 603 5637  
[winchester.registrars@hants.gov.uk](mailto:winchester.registrars@hants.gov.uk)  
6 Station Hill  
Winchester  
SO23 8TJ

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## **Registrar of Births, Deaths and Marriages (Southampton)**

023 8063 1422  
Registration Office  
6a Bugle Street  
Southampton

## Funeral Costs

Costs for the same services may vary considerably from one funeral director to another. You may wish to get more than one quote to compare costs.

Disbursements are fees paid to others, e.g. for crematorium, minister, doctors' certificate, newspaper announcements, flowers etc. Ask funeral director for a written quotation detailing all these fees. Funeral payments are normally recoverable from the deceased's estate. Remember the cheapest services are not necessarily the best value.

### Financial Help

If you arrange a funeral you are responsible for paying the bill, so check where the money will come from first. If you are finding it difficult to pay for a funeral that you have to arrange, you may be entitled to a Social Fund Funeral Payment providing you or your partner receive one of the following:

- Income support
- Housing benefit
- Council tax benefit
- Job seekers allowance (income based)
- Disabled person's tax credit
- Working family's tax credit

## Eastleigh Borough Council – Cemetery Fees and Charges from 1 January 2010

### Part I Interment Fees (Grave)

The fee indicated for the various sections in this part:

- Includes the digging of the grave
- Includes the use of grass matting
- Includes the re-turfing or seeding of the grave after burial

For the interment of:

- the body of a stillborn child	<b>No Charge</b>
- the body of a <b>child</b> whose age at the time of death did <b>not</b> exceed 12 years	<b>No Charge</b>
- the body of a person whose age at the time of death <b>exceeded</b> 12 years:-	
- single depth	<b>£625.00</b>
- double depth	<b>£800.00</b>
- reopen grave to single depth	<b>£680.00</b>
- cremated remains	<b>£210.00</b>
- Plot in Columbarium	<b>£520.00</b>

### Part 2 Exclusive Rights of Burial (Purchase of Grave)

For the exclusive right of burial for a period not exceeding 30 years:

site selected by the Council (purchased at time of burial)	
- in a plot 9'x 4' (adult grave)	<b>£550.00</b>
- in a plot 6'x 3' (child's grave)	<b>£310.00</b>
- in a plot 2'x 2' (cremation plot)	<b>£220.00</b>
site selected by Purchaser (purchased in advance)	
- in a plot 2'x 2' (Cremation plot)	<b>£330.00</b>

### Part 3 Fees for Monuments, Tablets, etc and Monumental Inscriptions

Inscribing vase with no dimensions exceeding 10"	<b>£55.00</b>
Any other memorial including memorial licence	<b>£225.00</b>

for 10 years	
Charge for additional inscriptions	<b>£50.00</b>
Licence to have memorial for further 10 years	<b>£80.00</b>

#### Part IV Miscellaneous Charges

For the right to scatter ashes	<b>£55.00</b>
Exhumation	<b>At Cost</b>
Memorial shrubs or roses for 7 years	<b>£105.00</b>
Memorial trees for 7 years	<b>At Cost</b>
Memorial benches for 7 years	<b>At Cost</b>
Memorial benches for additional 7 years	<b>£50.00</b>
Provision of 24 hour burial service - additional charge	<b>£360.00</b>
Additional charge for Weekend burials or late funerals incurring overtime	<b>£125.00</b>
Transfer of grave deeds	<b>£65.00</b>

#### **N.B.**

**Double charges will be made for fees in Parts I and II to non-residents (after two years outside of the Borough).**

An exception is made to this rule where a resident transfers outside the Borough for specialist Nursing Home or Hospital care.

## Memorials

The purchase of the Exclusive Right of burial to a grave space includes the right to erect a memorial at the head of the grave. Please note this is subject to the authorities memorial regulations included in the policy for erection of Memorials and Memorial Safety.

Memorials remain the responsibility of the grave owners. If our staff notice an unsafe memorial, we will endeavour to contact the grave owner to arrange repair. Should any visitors notice an unsafe memorial, please advise a member of staff or ring the office contact numbers as soon as possible.

All headstones/inscriptions are to be carried out by an Approved Monumental Mason.

### Approved Monumental Masons

The following is a list of Approved Monumental Masons whom have agreed to register with Eastleigh Borough Council, and have agreed to work in accordance with our code of working practice. This is based on recommendations set out by the National Association of Memorial Masons to ensure safe fixing methods are used.

This list is for your guidance only. You are advised to make your own enquiries before making a decision as to which company undertakes the work.

Any memorial mason wishing to be registered to work within the Borough should contact the Cemetery Service office to request an application form.

Reg No.	Name	Address	Telephone No.
001	W.Cornish Ltd	35 Bridge Street. Woolston Southampton SO19 7GP	023 8044 0430 023 8043 9585 (Fax)
002	Lockerley Stone and Masonry Ltd	Unit 20 Home Farm Business Centre East Tytherley Rd. Lockerley Romsey SO51 0JT	017 9434 0101 017 9434 1555 (Fax)
003	J.C.Langford and Sons	109 Wickham Road Fareham Hants PO16 7HZ	013 2923 2935
004	Paul Munday	7 Coltsmead Portsmouth Hants PO6 4RQ	023 9261 4946
005	Blackwell and Moody	Magdalen Masonry Works, Alresford Road Winchester Hants SO21 1HE	019 6285 2476 019 6284 1583 (Fax)
006	Doves Memorials Ltd	Unit 2 Clump Farm Industrial Estate. Higher Shaftesbury Avenue Blandford Dorset DT11 7TD	012 5845 0252 012 5845 0253 (Fax)
007	Rock of Ages	8/9 Rodney Road Office 17	023 9281 2777

		BYSS Portsmouth PO4 8BF	
008	Botley Stonecraft	Unit 2G, Bury Farm Industrial Estate Botley Road Curbridge Southampton SO30 2HB	014 8978 9555
009	Allstone	178 Foundary Lane Shirley Southampton SO15 3LE	023 8070 5690 023 8031 5143 (Fax)
010	Town and Country Memorials	Parkland Business Park Denmead Hants PO7 6TZ	023 9226 1942 023 9226 8633 (Fax)
011	Sussex Stone Masons	Terminus Road, Littlehampton West Sussex BN17 5BU	019 0372 1567 019 0372 1597 (Fax)
012	South Coast Memorials	Clapgate Workshop Broadcut Wallington Fareham PO16 8SS	013 2982 6272 (Tel/Fax)
013	Jonathan Terry	Independent Funeral Directors 101 Peartree Road Bitterne Southampton SO19 7JJ	023 8043 4444 023 8042 1811 (Fax)
14	Cullen Memorial Masons	6 Brookside Cottage Duck Lane Nether Wallop Stockbridge Hants SO20 8HD	012 6478 1522
15	RGR Memorials	4 Wold Farm Park Broughton Road Old Northants NN6 9RH	016 0478 0044 016 0478 0046 (Fax)
16	Haven Memorials	Unit 12 Barn Workshops Grove Farm Church Crookham Fleet	012 5281 1691 012 5281 2821 (Fax)

		Hants GU21 5RX	
17	Abbey Memorials	Rawreth Industrial Estate Rawreth Lane Rayleigh Essex SS6 9RL	012 6878 2757 012 6878 2990 (Fax)
18	Stonerite Memorials	111 Fifth Street Portsmouth Hampshire PO1 5NA	023 9267 7597 07876 334266 (Mobile)
19	Anderson Masonry Services	The Sanderson Centre Lees Lane, Gosport, PO12 3UL	02392 796304 (Tel/Fax) 07976 783566 (Mobile)
20	M.J.Sly Monumental Sculptor	Pelham Court London Road Marlborough Wilts SN8 2AG	016 7251 6797 016 7251 1703 (Fax) email:martin@mjsly.co.uk
21	B & V Masonry	Shothanger Works Kingsclere Road Wootton St.Lawrence Basingstoke Hants RG23 8TH	012 5685 0987 012 5685 1092 (Fax) sales@stone-circle.com
22	S.P.Richardson Memorials	4 Armstrong Road Manor Trading Estate Benfleet Essex SS7 4PW	012 6888 2100
23	Memorials of Distinction	74 London Road Apsley Hemel Hempstead Herts HP3 9SD	014 4223 4974 014 4221 5415 (Fax)
24	Amberstone Memorial Stonemasons	170 Spring Road Bournemouth Dorset BH1 4PX	07892 955138 (Mobile)
25	John Woolnough	6 Red Barn Lane Funtley Fareham Hant PO16 7UT	013 2922 0710
26	Phoenix Marble and Granite Ltd	Collingwood Road West Moors Wimborne Dorset BH21 6QJ	012 0289 4110 012 0286 1710 (Fax)

27	Lewis Masonry	Rear of 106 Spring Road Southampton SO19 2QB	023 8043 6269 (Tel/Fax) 07809 609612 (Mobile)
28	Minster Stone Memorials Ltd	Old Road Pye Corner Wimborne Dorset BH21 1EJ	012 0288 3224 012 0288 3009 (Fax)
29	Stones the Monumental Masons	Newstead Road Westham Weymouth Dorset DT4 0DU	013 0578 4556 (Tel/Fax)
30	Hoare Banks Stonemasons	19 Gloucester Road Bournemouth Dorset BH7 6DA	012 0239 7231
31	Studio Stone	The Stoneyard Alton Lane Four Marks Hampshire GU34 5AJ	014 2056 2500 014 2056 3192 (Fax)

## Rights and Options

The main requirements in England and Wales are that the death is certified by a doctor or coroner, registered with a Registrar of Births, Deaths & Marriages, and the body either buried or cremated.

- You do not have to have a funeral ceremony
- You do not have to use a religious minister
- You do not have to use a funeral director
- A ceremony does not have to take place in a crematorium or place of worship

There are more options concerning the content of a funeral ceremony and its duration than many people realize.

The majority of people choose to make their arrangements through a funeral director. But some people see 'do-it-yourself' funerals as more personal and less expensive. If this approach appeals, and you have time to research and prepare, contact us for guidance. You could also get information from the Natural Death Centre. Some funeral directors are willing to help with such funerals.

## A Simple Funeral

Most people would require the funeral director to provide the following services as a minimum:

- Make all necessary arrangements
- Provide appropriate staff
- Provide a suitable coffin
- Transfer the deceased from the place of death to the funeral director's premises
- Care for the deceased prior to the funeral
- Provide a hearse to the nearest cemetery or crematorium
- Arrange for burial or cremation as appropriate

Embalming, viewing of the deceased, or providing a limousine for mourners are optional extras.

## Choosing a Funeral Director

Funeral directors will manage funeral arrangements and give advice and support. Check if the funeral director you choose belongs to a trade association. This requires them to provide full information about their services and prices.

These factors may influence your choice:

- Location of the firm's premises
- Range of services provided
- The way you are treated by the staff
- Cost
- Recommendation of those who have used the service
- Ownership (small family business or large firm)

## List of Local Funeral Directors

The following list is for information only. Individuals are advised to make their own independent enquiries.

A H Rogers & Sons  
 023 8061 2435  
 64 Market Street  
 Eastleigh  
 SO50 5RD

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Co-operative Funeral Care  
 023 8065 3456  
 10 High Street  
 Eastleigh  
 SO50 5LA

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W G Bush

023 8061 2463  
73 Leigh Road  
Eastleigh

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Ramalley House Funeral Directors  
023 8025 2088  
163 Hursley Road  
Chandler's Ford  
SO53 1JH

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Paul Capper Ltd  
023 8064 2929  
Janet House  
95 Leigh Road  
Eastleigh  
SO50 9DR

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Nigel Guilder LTD  
023 8026 2555 / 07952 475582  
Nathan House  
27 Hursley Road  
Chandlers Ford  
SO53 2FS

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Richard Steele and Partners  
019 6286 2333  
Alderman House  
12 – 14 City Road  
Winchester  
SO23 8SG

019 6284 4044  
Chessil House  
6 Chessil House  
Winchester  
SO23 0HU

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Mark Johnston  
023 8060 0502  
Fax: 023 8069 5876  
56 Sandy lane  
Fair oak  
SO50 8GB

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## Bereavement Advice Lines

When a death occurs within the family it is hard to express feelings and emotions and yet these are most natural reactions. We do offer our support to all those in need, however if you would like further support the following Advisors will be able to help:

**Age Concern 019 6286 8545**  
Winchester

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**Age Concern 023 8078 3344**  
Southampton

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**Citizens Advice Bureau 023 8061 6046**  
Eastleigh

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**Citizens Advice Bureau 014 89796651**  
Hedge End

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**CRUSE Bereavement Care 023 8023 2500**  
Southampton Branch

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**Samaritans (24 hr) 023 8063 2888**  
**Minicom 0847 7909192**

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## Complaints

### a) About the Service Provided by Eastleigh Borough Council

Please contact the Cemetery Office and if your complaint is then not resolved to your satisfaction it will be dealt with under the Authority's Official Complaints Procedure.

### b) About the Service Provided by a Funeral Director

Most funerals are conducted well, but if you have a justified complaint, you should contact your funeral director. If you are not satisfied with the response, you can complain to whichever of the three trade associations listed below your funeral director belongs to:

- **The National Association of Funeral Directors (NAFD)**
- **The National Society of Allied and Independent Funeral Directors (SAIF)**

Please direct any complaints to either of the authorities listed above. Advice may also be obtained from your local trading standards department.

You can contact Cemetery Services by:

Telephone : 023 8068 8440  
Fax : 023 8068 8382

