

# Annual Report on Parking Enforcement Operations 2010-2011



## **Introduction**

1. This is the third Annual report produced by Eastleigh Borough Council in accordance with the guidance to Local Authorities contained within Chapter 4 of the Department for Transport operational guidance first published in March 2008. The report also takes due regard of the requirements of the Traffic Management Act 2004 and the Road Traffic Regulation Act 1984.
2. Eastleigh Borough Council commenced decriminalised parking enforcement under the Road Traffic Act 1991 in October 2004 which gave the Council (through an agency agreement with HCC) powers to enforce on-street parking regulations as well as off-street car parking where a penalty charge notice (pcn) is issued for a parking contravention.

## **Background**

3. The Council is responsible for the delivery of parking enforcement in support of the Council's Traffic Management Agency responsibilities.
4. In addition, the parking service is also responsible for the administration of the Residents' Parking Scheme, the maintenance of on and off-street ticket machines, pay on foot system machines, car parks, CCTV and the meals-on-wheels service.

## **Scope**

5. This document describes the enforcement methodologies and provides performance data for the Council's enforcement and parking activities from the 1st April 2010 to the 31st March 2011.

## **Parking Enforcement Objectives**

6. Parking enforcement is undertaken between 8am to 8pm, 7 days a week. Enforcement can be undertaken outside these hours for a specific parking problem.
7. The Council does not set targets on the issuing of pcns. The primary aim of parking enforcement is traffic management and the service seeks to focus on the following key objectives:
  - To reduce traffic congestion resulting from illegally parked vehicles;
  - To contribute towards road safety;
  - Through reducing congestion, to contribute towards improvements in air quality;
  - To assist the timely operation of public transport;
  - To facilitate access and response times for emergency services;
  - To manage kerb space and access to parking in support of residents, businesses, leisure and visitors parking;
  - To ensure improved quality of residents' area, by enforcement of residents' parking schemes; and
  - To regulate and control parking both on-street and off-street.

## The Services Provided

### Off-Street Car Parks

8. The Council's Parking Service manages 17 off-street parking places of which 10 are pay and display parking places and one pay on foot parking system. These are mainly located within Eastleigh Town Centre and are listed in Appendix A.
9. The parking tariffs adopted by the Council seek to support the management of the highway network, whilst at the same time influencing the economic viability of the town centre and other parish centres. The tariffs conform to the Council's corporate charging policy. The car park tariffs are listed in Appendix B.
10. The Borough Council has invested over the years in CCTV and improved lighting to help reduce the fear of crime including vehicle crime in a number of town centre car parks. During 2010/11 there was only one vehicle crime reported to the Police compared to 2009/10 when there were five incidents reported to the police
11. The Council currently has 6 car parks that have been awarded the Parkmark award, which is an initiative of the Association of Chief Police Officers. These sites have been vetted by the Police and each car park has measures in place to create a safe environment for both the motorist and their vehicles.

### Residents Parking Scheme

12. There are 11 permit parking areas within the Borough. These have been introduced to ensure that there is a balance between the needs for residents to be able to park near their homes and the needs of other motorists.
13. There are 4 main types of permits that allow motorists to park in areas/bays where controlled parking schemes apply:
  - Residents permits
  - Business permits
  - Visitors permits
  - Professional Carers/Carers permits

### Eastleigh Town Centre Parking Permits

14. The total number of permits issued within Eastleigh which include full, visitors, carers and business permits is as follows.

Zone	No. of Permits Issued
1	1196
2	1300
3	1372
4	934
5	197
6	281

Zone	No. of Permits Issued
7	47
8	512
9	735
10	50
11	338
Professional Carers/Carers	315
Grand Total	7277

15. The cost of permits is set out below:

Permit	Charge
1st	No Charge
2nd	£60.00
3rd	£120.00 if agreed (£25 inspection fee charged to ensure the property does not have alternative off-road parking)
Visitors	No Charge
Carers	No Charge
Professional Carers	£60.00
Temporary Visitors	£42.00 for 6 days
1st Business	£60.00
2nd Business	£120.00
3rd Business	£170.00 if agreed
4th Business	£170.00 if agreed

### **Hamble-le-Rice Parking Scheme**

16. The total number of permits issued in Hamble-le-Rice which entitle residents and businesses to park in the Square car park is 71.
17. The current cost for a resident's permit is £50 and for business a permit is £100, with these charges being subsidised by the Local Area Committee.
18. A residents' zone covering Hamble House Gardens, Meadow Lane and the Bartlett's came into effect on 10 May 2010.

### **Dispensation and Suspension**

19. A parking dispensation allows a commercial vehicle to park on a waiting restriction (yellow line) during restricted hours in circumstances where the vehicle needs to be close to a specific location, for example building/shop fitting work where access is required to load and unload tools or materials.
20. The cost for the issue of a parking dispensation is £15.00 or £25.00 if required within 7 days.
21. A parking suspension allows a motorist to park for a specific purpose in a pay and display bay or Residents Parking bay during restricted hours. For

example for carrying out works that require the driver to park close to a building to load / unload tools or materials, or for Household Removals.

### **School Enforcement**

22. The regulations for enforcement of schools at opening and closing times are seen as a key priority to ensure the safe movement of pedestrians and children.
23. Parking services works closely with the Sustainable Transport Team in endeavouring to reduce the number of vehicle movements to and from schools and encouraging other modes of transport through School Travel Plans.
24. During the year 485 visits by Civil Enforcement Officers (CEO's) undertaking mobile patrols were made to 22 schools within the Borough and are broken down as follows.

Schools Summary from 01.04.10 - 31.03.11	VISITS	PCN'S	CAT.
Berrywood Primary School, Maunsell Way, Hedge End	66	11	A
Botley Primary School, High Street, Botley	2	0	C
Bursledon School, Long Lane, Bursledon	57	6	A
Chandlers Ford Infant School, Kings Road, Chandlers Ford	31	4	B
Freeground Infant & Junior School, Hobb Lane, Hedge End	6	1	C
Fryern Infant & Junior School, Oakmount Rd, Chandlers Ford	7	0	C
Hamble County Primary School, Hamble Lane	2	0	C
Hiltingbury Infant & Junior School, Hiltingbury Rd, Chandlers Ford	3	0	C
Kings Copse Primary School, Kings Copse Rd, Hedge End	3	1	C
Merdon Junior School, Merdon Ave/Brownhill Road, Chandlers Ford	4	0	C
Netley Abbey Infant School, Priory Road/Westwood Road, Netley	3	1	C
Nightingale County Infant School, Blackbird Rd, Eastleigh	5	1	C
Scantabout Primary School, Peverells Wood Ave, Chandlers Ford	3	0	C
Shakespeare Junior & Infant School, St. Catherines Road, Boyatt Wood	27	4	B
Sherbourne House School, Lakewood Rd, Chandlers Ford	31	1	B
St James Primary School, Monarch Way, West End	29	2	B
St Swithun Wells Primary School, Hillcrest Ave, Chandlers Ford	7	0	C
Stoke Park Junior School, Abbotsbury Road, Bishopstoke	72	12	A
Stoke Park Junior School, Underwood Road, Bishopstoke	31	2	B
Toynbee School, Bodycoats Road, Chandlers Ford	3	0	0
Wildern Secondary School, Wildern Lane, Hedge End	42	7	B
Wyvern College, Fair Oak Junior School & Fair Oak Infants School, Botley Road Fair Oak	51	4	A
	485	57	

## **Disabled Parking**

25. The Blue Badge scheme provides a national range of parking concessions for disabled people with severe mobility problems.
26. The regulations for enforcement of Blue Badge parking bays is a key priority to ensure only Blue Badge holders can park within these bays. All the Town Centre disabled bays are patrolled daily to ensure a high level of compliance.

## **Traffic Management Act 2004**

27. On 31st March 2008, the Government replaced Decriminalised Parking Enforcement (DPE) across the country with Civil Parking Enforcement (CPE), which is carried out under the Traffic Management Act 2004 (TMA).
28. The new legislation represents the largest single shift in the way parking enforcement is conducted since the Road Traffic Act 1991. The Government's aim is to provide consistency by creating a single framework for parking regulations across the country. It ensures a fair system is in place and requires Councils to be more transparent and accountable.
29. In line with the new legislation, the Council has introduced many changes to the way it deals with appeals and enforces parking regulations, for example:
  - (a) Challenges received prior to the issue of a Notice to Owner or Enforcement Notice must now be dealt with; prior to TMA, this was optional. However, this practice was already adopted prior to the new legislation.
  - (b) A Penalty Charge Notice no longer needs to be placed on a vehicle, or handed to a driver to be legally served, in situations where the Civil Enforcement Officer is prevented from serving the notice to the driver or vehicle
  - (c) Parking Attendants are now known as Civil Enforcement Officers.
30. Other less obvious changes have taken place; the emphasis by Central Government was on the Local Authority's duty to show transparency and fairness. The Council has welcomed this approach and has actively looked at how services can be further improved in line with the new legislation.

## **Differential Parking Penalties**

31. Differential parking penalties also came into effect on the 31st March 2008 as part of the Traffic Management Act.
32. The Government's aim is to make the system fairer. Higher penalties are issued to motorists who park where it is not generally permitted. For example, on yellow lines, the footway, school "Keep Clear" markings, or in residents' permit or disabled bays without displaying the appropriate permit or badge.

33. The less serious contraventions, which incur the lower charge, include contraventions such as, overstaying time paid for in a pay and display bay, or parking outside bay markings.
34. In circumstances where a driver parks in a permit bay and submits evidence in the form of a visitors' voucher valid for the date of the contravention, the Council will accept the evidence as confirmation that the driver was visiting a resident and the lower charge will apply.

### Key Performance Indicators

35. The key performance indicators for the parking service are listed below.

	Target	Actual
Letters responded to within 10 days	100%	99.58%
% of pcns that resulted in a appeal to TPT	1%	0.2%
School enforcement visits	450	485
Visits to parish centres (1 per day)	4200	4360

### Financial Performance 2009/10 and 2010/11

#### On-Street Income and Expenditure

36. The table listed below gives a breakdown of the income and expenditure for on-street income and expenditure.

#### Decriminalised Parking

	2009/10 Outturn £	2010/11 Outturn
Parking Services	368,594	390,814
Property	13,541	13,420
Supplies & Services (includes deferred charges)	32,067	42,773
Admin. Costs	19,138	13,342
Recharges from Service Units/Practice Accounts	30,682	50,772
Payment to Agencies	1,052	818
Asset Rental	5,539	7,247
<b>TOTAL EXPENDITURE</b>	<b>470,614</b>	<b>519,186</b>
Govt Grants Deferred	-1,315	0
Fees & Charges	-974	-577
Licences/Permits	-1,867	-1,695
Admission	-182,120	-205,625
Season Tickets	-71,172	-73,519
Penalty Charge Notices	-251,513	-272,176
<b>TOTAL INCOME</b>	<b>-508,961</b>	<b>-553,592</b>
<b>TOTAL (SURPLUS) DEFICIT</b>	<b>-38,347</b>	<b>-34,406</b>

37. The on-street budgets show an increase during 2010/11 against the previous year. The main increase in expenditure during 2010/11 is the increase in recharges costs mainly caused by the compass team for administration of the

resident parking scheme at the Town Centre Office and Parking Services. The main increase in income is due to increased usage and tariffs raised in on-street town centre charges and the increase in residents' parking permits.

### Off-Street Charges

38. The table listed below gives a breakdown of the income and expenditure for off-street parking (includes pay and display and non pay and display).

#### Car Park

	2009/10/Outturn £	2010/11 Outturn £
Parking Services	294,313	280,381
Property	314,200	368,814
Supplies & Services (includes deferred charges)	33,875	44,074
Admin. Costs	6,754	8,621
Recharges from Service Units/Practice Accounts	13,394	18,197
Payment to Agencies	87,006	84,102
Asset Rental	152,636	176,937
<b>TOTAL EXPENDITURE</b>	<b>902,178</b>	<b>981,126</b>
Govt Grants Deferred	0	0
Fees & Charges	-153,861	-127,068
Admission	-1,403,689	-1,567,399
Permits	-71,929	-54,555
Penalty Charge Notices	-123,625	-125,869
Misc Income	-98,489	-82,295
Rents	-8,490	-8,921
<b>TOTAL INCOME</b>	<b>-1,860,083</b>	<b>-1,966,107</b>
<b>Total (SURPLUS) DEFICIT</b>	<b>(-957,905)</b>	<b>(-984,981)</b>

#### Decriminalised Parking and Car Parks

	2009/10 Outturn £	2010/11 Outturn £
Parking Services	662,907	671,195
Property	327,741	382,234
Supplies & Services (includes deferred charges)	65,942	86,847
Admin. Costs	25,892	21,963
Recharges from Service Units/Practice Accounts	44,076	68,969
Payment to Agencies	88,058	84,920
Asset Rental	158,175	184,184
<b>TOTAL EXPENDITURE</b>	<b>1,372,791</b>	<b>1,500,312</b>
Govt Grants Deferred	-1,315	0

	<b>2009/10 Outturn £</b>	<b>2010/11 Outturn £</b>
Fees & Charges	-154,835	-127,645
Admission	-1,585,809	-1,773,024
Permits	-73,796	-56,250
Penalty Charge Notices	-375,138	-398,045
Misc Income	-98,489	-82,295
Season Tickets	-71,172	-73,519
Rents	-8,490	-8,921
<b>TOTAL INCOME</b>	<b>-2,369,044</b>	<b>-2,519,699</b>
<b>TOTAL (SURPLUS) DEFICIT</b>	<b>(-996,252)</b>	<b>(-1,019,387)</b>

39. There has been an increase on expenditure during 2010/11 primarily at the Swan Centre car park due to the increasing popularity of the entertainment complex.

### Spending of the Surplus

40. The expenditure of income derived from parking places is governed by the Traffic Management Act 2004, Section 88, and the Road Traffic Regulation Act 1984, Section 55(a) and confirms the specific areas for surplus expenditure as follows:
- Funding the provision of the parking service;
  - Meeting all or any part of the cost of the provision of off-street car park maintenance;
  - Facilitating the provision of public/passenger transport; and
  - Traffic or highway improvements within the Borough.
41. The parking surplus for civil parking enforcement helps to reduce the on-street parking reserve which before this year's surplus was added, stood at a deficit of £270,950. The on-street revenue is for capital funding on residential parking schemes and the start up costs for civil parking enforcement.
42. The on-street reserve is set aside for Capital Funding Parking Schemes such as capital set up costs for residents parking schemes and capital costs associated with setting up decriminalised parking.
43. The off-street surplus of £984,981 contributes to the following on-going revenue costs that are funded by the Council:

Concessionary Travel	£661,001
Nite Bus Service	£31,544
Public Transport	£214,579
Transport to Hospitals	£27,466
<b>TOTAL</b>	<b>£934,590</b>

<b>Capital Scheme Multi Storey Car Park</b>	£846,169
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### On-Street PCN's

Year	On-Street Penalty Charge Notices
20010/11	8,673
2009/10	8,047

44. The table listed below gives a further breakdown of payments made at the various formal stages, adjudication, cancelled and debt registration.

<b>TMA ON-STREET ANNUAL SUMMARY</b>		
Issue Date From: 01/04/2010	Issue Date To: 31/03/2011	Appeal Date To: 28/06/2011
	Low Rate Charge	High Rate Charge
Number of Penalty Charge Notices issued for parking contraventions	3,878	4,826
Number of Penalty Charge Notices paid within 14 days	2,306	3,047
Number of Penalty Charge Notices paid at full charge	452	465
Number of Penalty Charge Notices unpaid	1,120	1,314
Total number of Penalty Charge Notices of debt registrations	544	

45. The on-street pcn's follow similar lines as previous years with 61.5% payments made before the 14 day discount period and only 6.25% of the pcn's going to debt registration.

### On-Street PCN Challenges

Total number of on-going informal challenges	251
Total number of on-going formal representations	366
Total number of on-going formal representations	13
Total number of on-going informal challenges accepted	1,310
Total number of formal representations accepted	112
Total number of informal challenges rejected	1056
Total number of formal representations rejected	138

46. It should be noted that there has been an increase in the number of penalty charge notices issued on-street, which is due to more parking restrictions being implemented.
47. To give further information a breakdown of the number of pcn notices issued and paid at the varying fine levels and the payment amount are also attached in Appendix C.

#### Off-Street PCN's

Year	Off-Street Penalty Charge Notices
2010/11	5,880
2009/10	5,560

48. The 2010/11 figures follow similar lines although in the future the amount of penalty charge notices are liable to drop due to the introduction of the pay on foot parking scheme in the Multi Storey car park.
49. The number of penalties issued has been compared between 2009/10 and 2010/11. The 2010/11 figure shows an increase in the number of penalty charge notices. The location where the pcn's have been issued is shown below.

Location Description	Issued 2010/11	Issued 2009/10
Bishopstoke Road Playing Fields Car Park	155	106
Car Park at the rear of the Dolphin	47	30
Hamble Foreshore Car Park	587	579
Hamble Square Car Park	527	516
Hanns Way Car Park	258	232
Hedge End Railway Station Car Park	165	123
Itchen Valley Country Park Car Park	360	330
Lakeside Country Park	12	39
Leigh Road Car Park	248	231
Multi Storey Car Park	441	534
Multi Storey Car Park – Basement	36	33
Multi Storey Car Park – Ground	424	559
Romsey Road Car Park	522	472
Southampton Road Car Park	51	62
Swan Shopping Centre	242	217
Twyford Road Car Park	80	84
Wells Place Car Park	1725	1,413
<b>TOTALS</b>	<b>5,880</b>	<b>5,560</b>

The main reason for the slight increase against the previous year is the pay and display car park in Wells Place.

50. The table listed below gives a further breakdown of payments made at the various formal stages.

<b>TMA OFF-STREET ANNUAL SUMMARY</b>		
<b>Issue Date From: 01/04/2009</b>	<b>Issue Date To: 31/03/2010</b>	<b>Appeal Date To: 23/07/2010</b>
	<b>Low Rate Charge</b>	<b>High Rate Charge</b>
Number of Penalty Charge Notices issued for parking contraventions	5,475	401
Number of Penalty Charge Notices paid within 14 days	3,670	178
Number of Penalty Charge Notices paid at full charge	486	22
Number of Penalty Charge Notices unpaid	1,319	201
Total number of Penalty Charge Notices of debt registrations	239	

### **Off-Street PCN Challenges**

Total number of on-going informal challenges	2
Total number of on-going formal representations	206
Total number of on-going informal challenges accepted	910
Total number of formal representations accepted	58
Total number of informal challenges rejected	545
Total number of formal representations rejected	71

51. As to be expected 65.5% of payments are made within 14 days of the notice issued to obtain the discount fee.
52. It should also be noted that only 4.0% of the pcn's issued are registered for debt with the Courts.

### **Challenges and Representations Received**

53. Where a parking contravention occurs, it is the "owner/registered keeper" of the vehicle who is legally obliged to pay the penalty charge. The owner means the person by whom the vehicle is kept, which in the case of a vehicle registered under the Vehicle Excise and Registration Act 1994 (c22) is presumed to be the person in whose name the vehicle is registered at the DVLA. It is therefore essential that any changes of vehicle ownership are immediately notified to the DVLA.
54. The only exception to this is where the vehicle was hired from a firm under a hiring agreement and the person hiring it had signed a statement of liability in respect of any penalty charge notice served in respect of the vehicle during the period of the agreement.
55. Vehicle owners may dispute the issuing of a pcn at three stages:

- (1) They can make an informal challenge or representation before the Council issues a Notice to Owner (NtO). As a challenge at this stage will be made by the person who has received the pcn, it may be that the person submitting the challenge was the driver of the vehicle, rather than the vehicle owner.
- (2) Once an NtO has been served, they can make a formal representation against the NtO. This can still be lodged if an informal challenge has previously been made and rejected. The legislation sets out specific grounds on which formal representation against an NtO may be made and are specified on the notice. Representations may also be made on the basis that, in the particular circumstances of the case, there are compelling reasons for the cancellation of the pcn.
- (3) If the formal representation is rejected, the Council will issue a Notice of Rejection and details how to appeal to the Traffic Penalty Tribunal. The appellant has the right to appeal within 28 days of the issue of the Notice of Rejection to an adjudicator of the Traffic Penalty Tribunal. The adjudicators have a judicial position. They are appointed with the agreement of the Lord Chancellor and they are wholly independent. Their decisions are final (subject to their own power to review a decision) and they have the power to award costs against either party. No further challenges can be made other than a point of law through an application to the High Court for a Judicial Review. Appellants may choose to appear before the adjudicator in person, opt for a telephone hearing or via a postal hearing where written evidence is supplied by both parties.

56. The details of the adjudication services and of the appeal process can be found on their website [www.trafficpenaltytribunal.gov.uk](http://www.trafficpenaltytribunal.gov.uk).

## **Policies for the Handling of Appeals**

57. Considering challenges, representations and defence of appeals is a legal process. It is necessary for the Council to keep a full and accurate record of all challenges. For this reason the Council insists that all representations are made in writing (by letter, email or by completing one of its appeal forms either on line or at the Civic and Town Centre Offices). The Council has the discretion to cancel a pcn at any point in the appeals process.
58. The penalty charge notices issued during 2009/10 have been broken down to show the number of appeals received and rejected by the varying penalty charge notice fine levels and if issued either on or off street. The results are shown on Appendix D.
59. The cancellation of pcn's is further broken down by reason for cancellation.
60. The Council's cancellation and mitigation policies against which challenges, representations or appeals are considered can be found on the Council's website <http://www.eastleigh.gov.uk/parking-travel--roads/parking.aspx>
61. The results confirm that 14553 notices were issued in the year, 11,102 paid (76.48%), 2,464 cancelled (16.97%) and 254 (1.77%) written off. There are currently 695 (4.78%) notices outstanding. The collection and cancellation rate is in line with previous years and therefore is an indication of a fair and consistent approach.

## **Appeals to Traffic Penalty Tribunal**

62. During 20010/11 a total of 30 appeals were made to the Adjudication Services. During this period the Council chose not to contest 6 appeals. This was mainly due to new information being provided by the appellant, for example information on the keeper of the vehicle or supporting documentary evidence to confirm loading.
63. A total of 11 appeals were upheld and 13 refused. It should be noted that the level of appeals that go before the Adjudication Services is only 0.2% of penalty charge notices issued.


## **Improvement to the Parking Service**

64. **The introduction of the mobile phone telephone payment system is becoming increasingly popular with over 19600 payments made during the year.**
65. There have been a number of improvements to the service during 20010/2011 which have improved levels of customer care and made the Town Centre car parks easier to use.
66. The improvements to the services are as follows:
  - A major refurbishment of the multi-storey car park with protective coating on all parking areas, coloured walkways, upgrade of the lighting with energy efficient fittings refurbishment of the toilets, upgrade of the CCTV system and the installing of a new pay on foot parking system.

- The introduction of on street pay and display charges along Chickenhall lane which has helped reduce vehicle congestion and stop vehicles' parking on the grass verges

Wayne Bailey  
Parking Services Manager  
**Transportation and Engineering**  
September 2011

**APPENDIX A**

Car Park Name	Location	Car Park Type	Control Type	Manufacturer	Gritting Priority	RingGo	Height Restriction	Total Spaces	Car Spaces
									
<b>FREE CAR PARKS</b>									
Bursledon Station	Bursledon	Surface	Free					60	60
Dolphin	Botley (Hants)	Surface	Free		1			52	52
Chandlers Ford Station	Chandlers Ford	Surface	Free		2			17	16
Mortimer Road	Botley (Hants)	Surface	Free		2		?	63	61
New Road	Netley	Surface	Free		2			29	29
New Road Social Club	Netley	Surface	Free		2			24	24
<b>Sub Totals-Free Car Parks</b>								<b>245</b>	<b>242</b>
<b>PAY CAR PARKS</b>									
Bishopstoke Road Playing Fields	Eastleigh	Surface	P&D	Cale Briparc	1	4900		78	75
Hamble Square	Hamble	Surface	P&D	Cale Briparc	1	4901		65	61
Hanns Way	Eastleigh	Surface	P&D	Cale Briparc	1	4902		19	16
Hedge End Station	Hedge End	Surface	P&D	Cale Briparc	2	4903		118	114
Leigh Road	Eastleigh	Surface	P&D	Cale Briparc	1	4904		46	30
M.S.C.P.	Eastleigh	Multistorey	PoF	Designa	3		2.00m	492	480
Romsey Road	Eastleigh	Surface	P&D	Cale Briparc	1	4906		48	43
Southampton Road	Eastleigh	Surface	P&D	Cale Briparc	1	4907	1.98m	59	41
Swan Shopping Centre	Eastleigh	Roof	PoF	Designa	n.o.r.		2.10m	688	643
Twyford Road	Eastleigh	Surface	P&D	Cale Briparc	1	4908		85	79
Wells Place	Eastleigh	Surface	P&D	Cale Briparc		4909	2.10m	141	129
<b>Sub Totals-Pay Car Parks</b>								<b>1839</b>	<b>1711</b>
<b>TOTALS FOR EBC CAR PARKS</b>								<b>2084</b>	<b>1953</b>
<b>PARISH CAR PARKS</b>									
<b>Hamble Parish Council</b>									
Hamble Foreshore	Hamble	Surface	P&D	Cale Briparc	n/a			65	60
<b>Sub Total-Parish Car Parks</b>								<b>65</b>	<b>60</b>
<b>TOTALS FOR ALL CAR PARKS</b>								<b>2149</b>	<b>2013</b>

**Car Park Charges (Up to 21st February 2011)**

<b>Pay &amp; Display</b>	
	<b>Current Charge £</b>
<b>Up to 1 hour</b>	1.10
<b>Up to 2 hours</b>	2.20
<b>Up to 3 hours</b>	3.20
<b>Up to 4 hours</b>	4.20
<b>All Day</b>	8.00

<b>Swan Centre Pay on Foot</b>	
<b>Mon to Sat 7am to 6pm</b>	<b>Current Charge £</b>
<b>Up to 1 hour</b>	1.10
<b>Up to 2 hours</b>	2.20
<b>Up to 3 hours</b>	3.20
<b>Up to 4 hours</b>	4.20
<b>Up to 5 hours</b>	5.20
<b>Up to 7 hours</b>	8.00
<b>7 hours +</b>	13.00
<b>Mon to Sat 6pm to 7pm/ All Day Sun/Bank Hols</b>	
<b>Up to 1 hour</b>	1.10
<b>1 hour +</b>	2.20

<b>SOUTHAMPTON ROAD</b>	
	<b>Current Charge £</b>
<b>Up to 1 hour</b>	80p
<b>Up to 2 hours</b>	1.40
<b>Up to 3 hours</b>	1.90
<b>Up to 4 hours</b>	2.50
<b>All Day</b>	5.50

<b>BISHOPSTOKE RECREATION GROUND</b>	
3 hours free parking and non return with 12 hours	
<b>Up to 10 hours</b>	£4.50

<b>FALKLAND ROAD</b>	
<b>Up to 4 hours</b>	£3.00
<b>Up to 8 hours</b>	£5.00

<b>HEDGE END STATION CAR PARK</b>	
<b>Daily Charge</b>	£3.00

<b>CHESTNUT AVENUE</b>	
Up to 4 hours	£1.50
All Day	£3.00

<b>CHICKENHALL LANE</b>	
Up to 4 hours	£2.00
Up to 8 hours	£3.50

<b>HAMBLE SQUARE</b>	
Up to 30 mins	Free
Up to 1 hour	60p
Up to 2 hours	£1.20
Up to 3 hours	£1.70
Up to 4 hours	£2.50

<b>PENALTY CHARGE NOTICE</b>	
<b>CURRENT CHARGES</b>	£70 & £50 (reduced sum of £35 and £25 if paid within 14 days)

<b>QUARTERLY CAR PARKING PERMIT</b>	
<b>CURRENT CHARGES</b>	£320



Client Code = EH, Notice Issued Date From &gt;= 01/04/2010, Notice Issued Date To &lt;= 31/03/2011

Print By:  
Mr Wayne Bailey

## Case Summary by Contravention



## EH - Eastleigh Borough Council

## &gt;&gt; TMA2004 - TMA2004

## &gt;&gt; Lower Band Rating

Contravention	Issued	Outstanding	%	Paid	%	Cancelled	%	Written Off	%	Part Paid	%	Collection Rate (%)
05 Parked after the expiry of paid for time	1,157	59 (5.10)	961 (83.06)	79 (6.83)	12 (1.04)	47 (4.06)	(87.12)					
06 Parked without clearly displaying a valid pay and display ticket or voucher	824	56 (6.80)	480 (58.25)	244 (29.61)	24 (2.91)	22 (2.67)	(60.92)					
11 Parked without payment of the parking charge	1	0 (0.00)	1 (100.00)	0 (0.00)	0 (0.00)	0 (0.00)	(100.00)					
19 Parked in a residents or shared use parking place or zone displaying an invalid permit an invalid voucher or an invalid pay and display ticket	1,014	57 (5.62)	660 (65.09)	251 (24.75)	18 (1.78)	27 (2.66)	(67.75)					
22 Re parked in the same parking place within one hour or other specified time of leaving	21	0 (0.00)	17 (80.95)	4 (19.05)	0 (0.00)	0 (0.00)	(80.95)					
24 Not parked correctly within the markings of the bay or space	15	1 (6.67)	13 (86.67)	1 (6.67)	0 (0.00)	0 (0.00)	(86.67)					
30 Parked for longer than permitted	839	29 (3.46)	643 (76.64)	129 (15.38)	19 (2.26)	20 (2.38)	(79.02)					
80 Parked for longer than the maximum period permitted	100	7 (7.00)	76 (76.00)	14 (14.00)	1 (1.00)	2 (2.00)	(78.00)					
82 Parked after the expiry of paid for time	2,178	83 (3.81)	1,863 (85.54)	135 (6.20)	31 (1.42)	66 (3.03)	(88.57)					
83 Parked in a car park without clearly displaying a valid pay and display ticket or voucher or parking clock	2,616	92 (3.52)	1,753 (67.01)	633 (24.20)	51 (1.95)	82 (3.13)	(70.15)					
83A Parked in a car park without clearly displaying a valid pay and display ticket or voucher or parking clock	87	2 (2.30)	76 (87.36)	6 (6.90)	3 (3.45)	1 (1.15)	(88.51)					
84 Parked with additional payment made to extend the stay beyond time first purchased	2	0 (0.00)	2 (100.00)	0 (0.00)	0 (0.00)	0 (0.00)	(100.00)					
86 Parked beyond the bay markings	493	14 (2.84)	408 (82.76)	48 (9.74)	10 (2.03)	14 (2.84)	(85.60)					
90 Re parked within one hour, or other specified time, of leaving a bay or space in a car park	4	0 (0.00)	3 (75.00)	1 (25.00)	0 (0.00)	0 (0.00)	(75.00)					
<b>Band Sub Totals</b>	<b>9,351</b>	<b>400 (0.00)</b>	<b>6,956 (75.00)</b>	<b>1,545 (25.00)</b>	<b>169 (0.00)</b>	<b>281 (0.00)</b>	<b>(75.00)</b>					

## &gt;&gt; Higher Band Rating



## >> Higher Band Rating

<u>Contravention</u>	<u>Issued</u>	<u>Outstanding</u>	<u>%</u>	<u>Paid</u>	<u>%</u>	<u>Cancelled</u>	<u>%</u>	<u>Written Off</u>	<u>%</u>	<u>Part Paid</u>	<u>%</u>	<u>Collection Rate (%)</u>
01 Parked in a restricted street during prescribed hours	1,011	42	(4.15)	804	(79.53)	101	(9.99)	17	(1.68)	46	(4.55)	(84.08)
01- Parked in a restricted street during prescribed hours	69	7	(10.14)	57	(82.61)	3	(4.35)	1	(1.45)	1	(1.45)	(84.06)
02 Parked or loading or unloading in a restricted street where waiting and loading or unloading restrictions are in force	189	19	(10.05)	149	(78.84)	8	(4.23)	2	(1.06)	11	(5.82)	(84.66)
12 Parked in residents or shared use parking place or zone not clearly displaying a permit or voucher or pay and display ticket issued for that place	857	96	(11.20)	535	(62.43)	184	(21.47)	9	(1.05)	32	(3.73)	(66.16)
16 Parked in a permit space without displaying a valid permit	1,541	57	(3.70)	1,169	(75.86)	221	(14.34)	37	(2.40)	57	(3.70)	(79.56)
21 Parked in a suspended bay or space or part of bay or space	58	1	(1.72)	29	(50.00)	26	(44.83)	0	(0.00)	2	(3.45)	(53.45)
23 Parked in a parking place or area not designated for that class of vehicle	49	1	(2.04)	44	(89.80)	3	(6.12)	1	(2.04)	0	(0.00)	(89.80)
25 Parked in a loading place during restricted hours without loading	225	7	(3.11)	158	(70.22)	47	(20.89)	1	(0.44)	12	(5.33)	(75.56)
26 Vehicle parked more than 50cm from the edge of the carriageway and not within a designated parking place	5	0	(0.00)	2	(40.00)	3	(60.00)	0	(0.00)	0	(0.00)	(40.00)
27 Parked in a special enforcement area adjacent to a dropped footway	128	8	(6.25)	102	(79.69)	14	(10.94)	1	(0.78)	3	(2.34)	(82.03)
40 Parked in a designated disabled persons parking place without clearly displaying a valid disabled persons badge in the prescribed manner	462	15	(3.25)	305	(66.02)	126	(27.27)	5	(1.08)	10	(2.16)	(68.18)
45 Parked on a taxi rank	90	2	(2.22)	70	(77.78)	10	(11.11)	3	(3.33)	6	(6.67)	(84.44)
47 Stopped on a restricted bus stop or stand	12	1	(8.33)	6	(50.00)	2	(16.67)	1	(8.33)	2	(16.67)	(66.67)
48 Stopped in a restricted area outside a school when prohibited	12	1	(8.33)	10	(83.33)	0	(0.00)	0	(0.00)	1	(8.33)	(91.67)
62 Parked with one or more wheels on or over a footpath or any part of a road other than a carriageway	90	5	(5.56)	80	(88.89)	2	(2.22)	1	(1.11)	2	(2.22)	(91.11)
81 Parked in a restricted area in a car park	50	0	(0.00)	36	(72.00)	9	(18.00)	0	(0.00)	5	(10.00)	(82.00)
85 Parked in a permit bay without clearly displaying a valid permit	25	1	(4.00)	11	(44.00)	13	(52.00)	0	(0.00)	0	(0.00)	(44.00)
87 Parked in a disabled persons parking space without clearly displaying a valid disabled persons badge	307	10	(3.26)	144	(46.91)	143	(46.58)	4	(1.30)	6	(1.95)	(48.86)



>> Higher Band Rating

<u>Contravention</u>	<u>Issued</u>	<u>Outstanding</u>	<u>%</u>	<u>Paid</u>	<u>%</u>	<u>Cancelled</u>	<u>%</u>	<u>Written Off</u>	<u>%</u>	<u>Part Paid</u>	<u>%</u>	<u>Collection Rate (%)</u>
91 Parked in a car park or area not designated for that class of vehicle	18	1	(5.56)	11	(61.11)	3	(16.67)	2	(11.11)	1	(5.56)	(66.67)
99 Stopped on a pedestrian crossing or crossing area marked by zigzags	4	0	(0.00)	3	(75.00)	1	(25.00)	0	(0.00)	0	(0.00)	(75.00)
<b>Band Sub Totals</b>	5,202	274	(0.00)	3,725	(75.00)	919	(25.00)	85	(0.00)	197	(0.00)	(75.00)
<b>Debt Type Sub Totals</b>	14,553	674	(4.63)	10,681	(73.39)	2,464	(16.93)	254	(1.75)	478	(3.28)	(76.68)
<b>Client Sub Totals</b>	14,553	674	(4.63)	10,681	(73.39)	2,464	(16.93)	254	(1.75)	478	(3.28)	(76.68)
<b>Grand Totals</b>	14,553	674	(4.63)	10,681	(73.39)	2,464	(16.93)	254	(1.75)	478	(3.28)	(76.68)